

## CHAPTER 1

### Definitions

In these rules, unless inconsistent with the context, the singular shall include the plural and vice versa, the male shall include the female and the following terms shall have the meaning set against them respectively.

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|------|---|--------------|---|
| 1.1  | <b>"bet"</b>                                    | <i>means</i> | the selection of the number of horses required to qualify for a payout.   |
| 1.2  | <b>"closing of bets"</b>                        | <i>means</i> | the time at which the company stops to accept bets in relation to a specific race, namely at the start of the race under the Rules of Racing of the Club. |
| 1.3  | <b>"Club"</b>                                   | <i>means</i> | the Mauritius Turf Club.  |
| 1.4  | <b>"Company"</b>                                | <i>means</i> | Value Plus Ltd  |
| 1.5  | <b>"employee"</b>                               | <i>means</i> | a person employed, whether in a permanent or temporary capacity by the company or its agent.  |
| 1.6  | <b>"Gambling Regulatory Authority Act 2007"</b> | <i>means</i> | a body established by the Gambling Regulatory Authority Act 2007 to provide a legal framework for the regulation of betting in Mauritius.                 |
| 1.7  | <b>"Gross stake"</b>                            | <i>means</i> | the amount collected as cash on bets in respect of a specific form of betting.  |
| 1.8  | <b>"leg"</b>                                    | <i>means</i> | each nominated race in those forms of betting where selections are required in more than one race. Each nominated race is termed a "leg".                 |
| 1.9  | <b>"official"</b>                               | <i>means</i> | a person acting as such, whether in a permanent or temporary capacity, on behalf of the Club, and includes a steward.                                     |
| 1.10 | <b>"payout"</b>                                 | <i>means</i> | is calculated by multiplying the stake (wager amount) by the odds.  |
| 1.11 | <b>"placed horses"</b>                          | <i>means</i> | In respect of each type of betting, the horses occupying the places which qualify for a payout in accordance with these rules.                            |
| 1.12 | <b>"punter"</b>                                 | <i>means</i> | any person who places a bet pursuant to these rules.  |
| 1.13 | <b>"race card"</b>                              | <i>means</i> | the official program issued by the Club for a specific race meeting.  |

- 1.14 **"refund"** *means* has the meaning assigned to it in rule 2.3
- 1.15 **"rules"** *means* the rules herein contained and as amended from time to time with the approval of the Gambling Regulatory Authority Board.
- 1.16 **"runner"** *means* a horse declared to have started in a race in accordance with the Rules of Racing of the Club.  
(See Rules of Racing)
- 1.17 **"scratched selection"** *means* a selection of bets comprising one or more horses which have been withdrawn.
- 1.18 **"stake"** *means* the act of placing a bet in monetary terms on a particular horse or horses in accordance with the provisions of these rules.
- 1.19 **"steward"** *means* a person acting as such, whether in a permanent or temporary capacity, on behalf of the Club.
- 1.20 **"withdrawal"** *means* a horse declared a non-runner in a race in accordance with the Rules of Racing of the Club.
- 1.21 **"Emergency Acceptor"** *means* a horse designated as an emergency acceptor in accordance with the Rules of Racing of the Club.
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## CHAPTER 2

### General

2.1 All forms of betting conducted by the company for Fixed odd bet shall be subject to these rules and the provisions of the Gambling Regulatory Authority Act 2007 and such regulations as may be made there under

#### 2.2 Account

##### 2.2.1 Opening of Account

All Bets are made through remote communication and opening an account with the company is a prerequisite,

A. Opening an account can be made as follows

- (a) Customers need to filled a signed registration form and submit to the company in person at one of place facility.
- (b) Customers need to submit their ID Card or Passport and Proof of address (Max 3 Month)
- (c) Customers need to make a minimum deposit of Rs 50
- (d) Customers need to have a valid sim registered in their name.

##### 2.2.2 Closing of Account

- (a) Customers may closed their account anytime by sending us a written request signed by the customer and giving particulars of the account to be closed
- (b) All sum in the account shall be forwarded by cheque or bank transfer at the customer request

#### 2.3 Manage fund in account

##### 2.3.1 DEPOSITS

Deposits can be made at a betting terminal or online through [www.valueplus.mu](http://www.valueplus.mu) by MAUCAS QR. No deposit shall yield any interest whatsoever.

##### I. Deposits at a betting terminal:

- a) Deposits can be made at any betting terminal.
- b) Deposits at a betting terminal can be made only in cash.
- c) For every terminal deposit the customer shall produce his/her account number to the officer and enter their pin in the keypad provided.
- d) On receipt of the sum deposited, the officer will credit the customer's account and will issue him/her a receipt which he/she will have to verify and sign.

##### II. Deposits Online through [www.valueplus.mu](http://www.valueplus.mu):

- a) By logging in, and clicking "Deposit funds", and entering amount to be credited to your value plus account. Valueplus.mu processes payment through MIPS who does

not store card details. MIPS is a PCI (Payment Card Industry) compliant payment ecosystem.

- b) When you choose an online payment option, your card information is securely processed through the payment gateway of our national bank partner, The Mauritius commercial bank.
- c) Rest assured that your card is safely encrypted as it travels over the Internet. We accept multiple modes of payment such as Credit Cards, Bank transfers Juice. All payments by are secured by SSL (Secure Socket Layer).

### 2.3.2 **Withdrawal of fund in Account**

Customer can withdraw fund on their account either by

- (a) In our outlets
  - (b) Make a request to customer service to credit their bank account accordingly
- A Valid National Identity or Passport is required for withdrawal of money at our outlets

## 2.4 **Placing Bets remote communication via SMS**

2.4.1 Customer place their bet with their registered phone number at any moment

2.4.2 All transactions done from the client registered phone number will be recoded in customer account statement.

2.4.3 Customer can view all their bet history by logging in their account on our website

2.4.4 Steps to place bet

Customer browse race cards through our website. They make their selections and book their bets, the system generates a unique booking reference. Customer to press “Send SMS” and the application will redirect to the native SMS app with the booking reference pre-filled. Customer must press send.

2.4.5 The Customer will receive an automated confirmation message validating the bet once the message is sent and successfully received on company’s server. The message is considered a digital receipt

2.4.6 Winning bets are credited automatically to the customer’s account

2.4.7 Any refund due to horse withdrawal will be paid automatically in customer’s account.

## 2.5 **Limitation of Liability**

2.5.1 The Company or any employee shall not be liable for damage resulting from any negligent or grossly negligent act or omission relating to any form of betting for which they are not responsible either directly, vicariously or in any way.

2.5.2 Should the company declare all bets off for any reason independent of the company's control, the relevant Refund rules shall apply.

## 2.6 **Employees**

No employee who is on duty on any day on which bets are received for a particular race meeting shall participate, either directly or indirectly, in any way whatsoever in any type of betting conducted by the company.

## 2.7 **Interpretation of these rules**

2.7.1 In any dispute regarding the meaning and interpretation of these rules, the meaning and interpretation placed thereon by the Company shall be final and binding unless otherwise determined by a court. Every punter shall be deemed to have acquainted himself with these rules and to have agreed to be bound thereby

2.7.2 Where any matter not provided for in these rules arises, the decision of the Company shall be final and binding

2.7.3 The company shall in its discretion after consultation with the G. R.A decide any dispute arising in any way whatsoever from the conduct of any type of betting and in particular its decision as to the validity of any claim to participate in any payout shall be final and conclusive between the Company and anyone who has placed a bet or claims to have placed a bet with the Company

2.8 No bet shall be placed by any person under the age of 18 years.

2.9 These rules may be amended by the Company subject to the prior approval of the Gambling Regulatory Authority as established under the Gambling Regulatory Authority Act.

## 2.10 **Emergency Acceptor**

2.10.1 The Emergency Acceptor will be considered as a runner and bets can be placed on an Emergency Acceptor before the said Emergency Acceptor is accepted as a runner in accordance with the rules of racing of the club.

2.10.2 If an Emergency Acceptor is not accepted as a runner in the field in accordance with the Rules of Racing of the Club, that horse shall be considered as a withdrawal for the purposes of the present Rules and Regulations.

2.11.1 Subject to the provision of these rules, whenever a horse is withdrawn from a race or is declared a non runner, the amount staked on such a horse in any

\* Win, or

\* Place, or

\* Multiple,

Bet shall be entitled to a refund

2.11.2 Subject to the provision of these rules, whenever a horse is withdrawn from the 1st leg or from the 2nd leg of a Multiple Bets prior to the running of the 1st leg, the holder of any bets on which such withdrawn horse has been selected shall receive a refund on all combinations affected by the withdrawal.

## CHAPTER 3

### Win Bet

- 3.1 The purpose of the Win Bet is to select the winner of a specified race
- 3.2 The Win bet shall operate on any race with two or more runners.
- 3.3 **The minimum value of a bet shall be Rs50.00 (Fifty rupees).**
- 3.4 The payout shall be determined by Fixed odd price at the time of placing their bet by the number of units on the winning horse
- 3.5 Notwithstanding the provisions of rule 3.4, whenever two or more horses dead heat for first place, the stake money on a winning selection will be divided into as many equal parts as the number horses involved in the dead heat. Payout will be calculated by multiplying one part of the stake money with the relevant fixed odds, with the remainder of the stake money treated as Losing Bets
- 3.6 Refunds will be made on ALL scratched selections.

## CHAPTER 4

### Place Bet

- 4.1 The purpose of the Place Bet is to select in a specified race a horse placed either:
  - (a) first or second when there are five to seven runners.
  - (b) first or second or third when there are eight or more runners.
- 4.2 Payouts shall be paid in respect of horses placed:
  - (a) first and second when there are five to seven runners;
  - (b) first, second and third where there are eight or more runners.
- 4.3 The Place Bet shall operate on any race with five or more runners.
- 4.4 **The minimum value of a bet shall be Rs 50.00 (Fifty rupees).**
- 4.5 The payouts shall be determined by Fixed odd price as there are horses placed as specified in rule 4.2.
- 4.6 For the purpose of the calculation of payouts in the case of dead-heaters,
  - (a) **where there are five to seven starters,**
    - (i) horses dead-heating for the first place shall be deemed to have filled the first and second places,
    - (ii) horses dead-heating for the second place shall be deemed to have filled the second place jointly
  - (b) **where there are eight or more starters,**
    - (i) horses dead-heating for the first place shall be deemed to have filled the first and second places
    - (ii) in a treble dead heat for the first place, the horses shall be deemed to have filled the first, second and third places, and
    - (iii) horses dead-heating for the second place shall be deemed to have filled the second and third places, and
    - (iv) horses dead-heating for the third place shall be deemed to have filled the third place jointly.

- 4.7 When there is a dead-heat for any place, the payout on the dead-heaters shall be calculated by dividing whatever part of the Place Bet as relates to the dead-heaters by the number of horses which have been dead-heated and then by the number of unit bets on each of the horses.

## CHAPTER 5

### Multiple Bet

- 5.1 The purpose of the Multiple Bet is to bet on the outcome of several races.
- 5.2 Payouts shall be paid when all picks selected in every race come through.
- 5.3 **The minimum value of a bet shall be Rs 50.00 ( Fifty rupees).**
- 5.4 The payout shall be determined by using the winnings from the first race as stakes for the second and so on.
- 5.5 Types of Multiple Bets
- (a) **Double,**  
Punters bet on the outcome of two races. In a Win Double punters will pick the first horse across the line in two races. The pay-off from the first race will be used to stake the second race. A Double only pays-off Payout if both races included in the bet are won.
- (b) **Treble,**  
Punters bet on the outcome of three races. In a Win Treble punters will pick the first horse across the line in three races. The pay-off from the first race will be used to stake the second race and the pay-off from the second race will be used as stake for the third race. A Treble only pays-off Payout if all three races included in the bet are won.
- (c) **Accumulator,**  
An Accumulator bet includes four or more races and follows the same principle as the Double and Treble.
- (d) **Multiple Win/Place Bet,**  
Punters can include bet on Win Bet and Place Bet of races and it follows the same principle as the above.
- 5.6 The Multiple Bet shall operate on any race with three or more runners.
- 5.7 Refunds shall be made on ALL scratched selections.

## **CHAPTER 6**

### **COMPLAINTS**

- I. Any complaint whatsoever shall be lodged in writing with the Account Manager or by telephone with an officer within 30 days of the official results.
- II. The Confirmation message and/or the computer records for the SMS betting shall be the one and only proof of the bets placed.
- III. Value Plus Ltd shall in no way be liable for any loss where such loss is due to faulty transmission and/or communication including any breakdown in telecommunication and/or the unavailability of the SMS betting systems.
- IV. Value Plus Ltd shall not be responsible for any unauthorised use of an account by impersonation or otherwise, nor in any case where a customer's signature has been forged or a customer's security code has been stolen and used without authorisation.
- V. The Account holder shall immediately advise the Account Manager in writing or by telephone if a security code has been stolen or used without the authorisation of the Account holder. Upon receipt of such advice, the Account Manager shall freeze the account until a new security code is issued.
- VI. Claims or queries arising after a 30 days period shall not be entertained.

## **CHAPTER 7**

### **AGENCY**

By opening an account, a customer undertakes to give the implied authorization to the Account Manager and/or any officer to deal with his account funds in accordance with his/her instructions given either in writing, or verbally by telephone.

## **CHAPTER 8**

### **RULES OF BETTING**

All SMS bets are made subject to the rules contained herein and in accordance with the existing Rules and Regulations as approved by the Gambling Regulatory Board.

## **CHAPTER 9**

### **DISCRETION TO ALTER THE VALUE PLUS RULES AND REGULATIONS**

1. Value Plus Ltd reserves the discretionary right to change, vary or otherwise alter the present rules and regulations by giving sufficient notice subject to the approval of the Gambling Regulatory Authority Board.
2. No complaints, queries or actions shall lie against Value Plus Ltd for any alteration or change brought to the SMS Betting Rules and Regulations in accordance with the provisions set out in this paragraph 1.